



**FINAL EXAMINATION
BACHELOR OF BUSINESS ADMINISTRATION (HONOURS) HUMAN
RESOURCE MANAGEMENT**

COURSE : TRAINING AND DEVELOPMENT
COURSE CODE : HRM3103
DURATION : 3 HOURS

INSTRUCTIONS TO CANDIDATES:

1. This question paper consists of **TWO (2)** parts : PART A (6 questions)
: PART B (2 questions)
2. Answer **ALL** questions from PART A and PART B.
3. Please check to make sure that this examination pack consists of:
 - i. The question papers
4. The answer must be handwriting and saved in PDF file. Please write your answer using a ball-point pen on a foolscap paper. The answers must be submitted to the respective lecturer through Google Classroom OR email OR WhatsApp OR Learning Management System (LMS).
5. Write down your Name, ID, Subject Code and Section No in the front page of your answer sheet. Scan your answer sheets and save them to PDF format in a single file with your Subject Code, Section No and Name as the file's name.
6. Plagiarism, copying and cheating will not be tolerated where no marks will be given and disciplinary actions can be taken.

DO NOT OPEN THIS QUESTION PAPER UNTIL YOU ARE TOLD TO DO SO

This question paper consists of 3 printed pages including the front page

PART A: STRUCTURE

1. Training provides employees with the knowledge and skills to perform more effectively. Training is an opportunity for learning. With examples, explain **TWO (2)** factors of learning. (10 marks)

2. Explain **FIVE (5)** factors of an effective teams. (10 marks)

3. Explain **TWO (2)** theories of motivation with examples. (10 marks)

4. Describe **TWO (2)** traditional method can be practices in training with examples. (10 marks)

5. Describe **FOUR (4)** in determining the effectiveness of training program in an organization. (10 marks)

6. Describes **TWO (2)** types of learning theories with an example. (10 marks)

(TOTAL: 60 MARKS)

PART B: ESSAY

1. Discuss any **FOUR (4)** force that influence working and learning in an organization, provide an adequate example.

(20 marks)

2. Briefly explain **FIVE (5)** reasons of conducting induction training program to the new staff in an organization.

(20 mark)

(TOTAL: 40 MARKS)

END OF QUESTION PAPER