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## WORKING FROM HOME POLICIES DURING COVID-19: FACTORS CONTRIBUTED TOWARDS POOR PERFORMANCE AND LOWER PRODUCTIVITY AMONG EMPLOYEES IN MALAYSIA.

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### ABSTRACT

In early 2020, the world has been hit with a pandemic known as coronavirus (covid-19) which resulted a decline in economic sectors and changes of working lifestyle around the world including Malaysia. As part of prevention afford to minimize the increasing numbers of reported cases on Covid-19 and to avoid any clusters at workplaces, many employers have opted its employees to attend their daily work from home. Working from home has provided flexibility and luxury of times for employees in term of cost saving and time on the road. However, it is undeniable that working from home may affect employee's performance and productivity, but it may also result to poor performance and lower productivity among employees. In relation thereto, this research is conducted to investigate what are the factors contributed towards poor performance and lower productivity among employees in Malaysia. Independent variables such as heavy workload, poor communication between employer and employees, WFH with children at home or outdated technology will be discussed in this study and to show its relationship. In addition, the study will be conducted by distribution of questionnaires to 50 employees from public or private companies in Malaysia who are working from home during covid-19. The finding from this study will be investigated further for future proposal to enhance employee's performance and increase employee's productivity while working from home.

Keywords: Covid-19, work from home, lower productivity, poor performance