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EFFECTS OF EMPLOYEES' REMOTE WORK ACCEPTANCE AND MOTIVATION ON EMPLOYEES' PRODUCTIVITY

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ABSTRACT

The emergence of the COVID-19 pandemic has affected various industries across the globe. Many businesses were forced to shut down and organisations were also compelled to new working arrangements such as remote work and reduction number of staffs working on site. The remote work setting is one of the initiatives taken by companies to ensure the continuity of certain operations within the company in order to sustain the survival of the companies. The COVID-19 pandemic has affected individuals physically, emotionally, and mentally due to its devastating effects on daily life. While the remote work setting can be said to be flexible for employees, the difference in the environment between remote work and working on site may affect employees' productivity. This conceptual model explores the relationship between employees' acceptance level of remote work basis and employees' productivity. Additionally, this model also will examine the relationship between employees' motivation and employees' productivity. Referring to the literature review, this current study develops conceptual model consisting of employees' acceptance level of remote work basis, employees' motivation and employees' productivity. Survey questionnaires will be distributed to SIRIM Berhad employees and this study will employ multiple regression analysis. This study expects that employees' acceptance level of remote work basis and employees' motivation have a significant impact on employees' productivity.

Keywords: remote work, work from home, motivation, productivity

