

湖南大学学报(自然科学版) Journal of Hunan University (Natural Sciences)

第51卷第5期 2024 年5月

Available online at http://jonuns.com/index.php/journal/index Vol. 51 No. 5 May 2024

Open Access Article

¹ https://doi.org/10.55463/issn.1674-2974.51.5.14

Impact of Women's Empowerment, Mobile Technology Usage, and Managerial Support on Work-Life Balance among Female Engineers: Content Validation

Nur Izzaty Shahirah Nor Sham¹*, Rohani Salleh¹, Sharifah Syahirah Syed Sheikh²

¹ Department of Management and Humanities, Universiti Teknologi PETRONAS, Seri Iskandar, Perak, Malaysia

² Universiti Poly-Tech Malaysia, Cheras, Kuala Lumpur, Malaysia

* Corresponding author: <u>nur_18003358@utp.edu.my</u>

Received: February 26, 2024 / Revised: March 21, 2024 / Accepted: April 19, 2024 / Published: May 30, 2024

Abstract: The empowerment of women is an important agenda in upholding women's rights. Empowering women in the energy sector can help them gain more control over balancing work and family matters. Studies have shown that mobile technology has the potential to have both positive and negative impacts on the work-life balance of individuals. Support from organizations, particularly from managers, plays a crucial role in empowering employees. The utilization of mobile technology can also have a positive impact on the work-life balance of employees. Therefore, managerial support is viewed as a key factor in enhancing empowerment initiatives and maximizing the benefits of mobile technology for employees' work-life balance. Hence, this study aimed to investigate the influence of female empowerment, mobile technology usage, and managerial support on work-life balance. The authors delved into content validation of the instruments used in this study using the content validation index (CVI) method. The originality lies in the thorough investigation of the ways in which a variety of variables, including work-life balance, managerial support, mobile technology usage, and women's empowerment, intersect and impact the lives of female engineers. The research was made more rigorous using the CVI technique, which guarantees that the results are solid and trustworthy. This research offers valuable insights into strategies for narrowing the gender gap in the engineering field and empowering and supporting women in the workplace. This paper delves into the research methodology, instrument development, and content validation results.

Keywords: women empowerment, research methodology, instrument development, content validity.

女性赋权、移动技术使用和管理支持对女性工程师工作与生活平衡的影响:内容验

证

摘要:赋予妇女权力是维护妇女权利的重要议程。赋予能源部门的妇女权力可以帮助她 们更好地平衡工作和家庭事务。研究表明,移动技术有可能对个人的工作与生活平衡产生积 极和消极的影响。组织的支持,特别是来自管理人员的支持,在赋予员工权力方面起着至关 重要的作用。移动技术的使用也可以对员工的工作与生活平衡产生积极影响。因此,管理支 持被视为加强赋权举措和最大限度地发挥移动技术对员工工作与生活平衡的好处的关键因素 。因此,本研究旨在调查女性赋权、移动技术的使用和管理支持对工作与生活平衡的影响。 作者使用内容验证指数(血管内皮生长因子)方法深入研究了本研究中使用的工具的内容验证 。其独创性在于彻底调查了各种变量(包括工作与生活的平衡、管理支持、移动技术的使用 和女性赋权)如何交叉并影响女性工程师的生活。使用血管内皮生长因子技术使研究更加严 格,从而保证了结果的可靠性和可信度。这项研究为缩小工程领域性别差距以及在职场中赋 予和支持女性的策略提供了宝贵的见解。本文深入探讨了研究方法、工具开发和内容验证结 果。

关键词:妇女赋权、研究方法、工具开发、内容效度。

1. Introduction

The empowerment of women has emerged as a worldwide movement aimed at safeguarding and promoting women's rights in areas such as education, employment, and well-being. Moreover, female empowerment promotes gender equality, which allows women to take an equal place in economic and developmental processes. Statistics show that the participation of women in the Malaysian workforce continues to increase annually [1]. However, the trend is rather different in the engineering field. Although the advancement of technology and the democratization of education, especially in STEM (science, technology, engineering, and mathematics), have contributed to the better participation of women in male-dominated industries, such as engineering, women are still underrepresented in engineering and related fields [1]. While the statistic for female empowerment has shown a slight increase from 0.726 in 2018 to 0.727 in 2019, women continue to be underrepresented in technical and professional fields compared to men [2]. Statistics from the Board of Engineers Malaysia (BEM) stated that out of 26% of engineering female graduates, only 6% became professional engineers. Several reasons have contributed to many female engineers' decision to leave the profession. One of the reasons is the difficulty in balancing work and life matters. Long working hours, for example, force workers to sacrifice time for their private lives [3].

Women engineers are perceived to have a lack of control over their jobs and are not allowed to perform challenging physical tasks due to the notion that they possess limited capabilities and skills. This happens when employers and colleagues tend to doubt their abilities and decisions. Thus, the working culture in engineering does not appear to treat women equally compared to their male counterparts. In this regard, organizations and supervisors play an important role in empowering women in the workplace by ensuring gender equality and harmonious diversity. In the Malaysian private sector, the level of support during the testing phase greatly relies on employers' initiatives and positive actions to support women in the workplace. It is observed that women need more support and understanding from their employers to cope with their double and triple roles. Supportive employers help female employees balance work and family obligations. It is, therefore, vital for organizations to take serious steps and actions to develop and establish formal policies that emphasize work-life balance, which may include flexible working arrangements and childcare facilities to support women at the workplace [4]. In the engineering field, the support provided by supervisors through their attitudes and behaviors toward employees' needs is essential for determining and enhancing employees' well-being, particularly in terms of work-life balance. However, there are limited studies on and less prominent understanding of the impacts of managerial support on employee wellbeing [5].

In addition, mobile technology usage (MTU), which encompasses the use of portable communications and computing devices with Internet access, such as smartphones, tablets, and laptops, may impact the work-life balance of individuals, particularly working adults. In recent years, Malaysia has emerged as one of the most digitally connected societies globally, boasting an internet penetration rate of approximately 80%. This connectivity is largely facilitated through the widespread use of smartphones among Malaysians [6]. Wang et al. [7] stated that technology plays an important role in an individual work-life balance. In some aspects, it might help in mitigating work-life conflict but also, from a different perspective, could create conflict due to the extension of working hours, resulting in the invasion of work affairs into home life. A study found that the use of mobile technology in the West is a source of strain and burnout among employees [8]. Thus, the use of mobile technology can both benefit and harm users' work-life balance. After conducting a thorough literature search, it was discovered that there is a scarcity of studies examining the effects of MTU on the work-life balance of female engineers in the Malaysian energy sector.

Considering this matter, the overall aim of this study was to examine the impact of female empowerment and MTU on the work-life balance of female engineers in the energy sector. In addition, managerial support was introduced as a moderating variable in the study. This study investigated the impact of managerial support on the relationship between female empowerment, MTU, and work-life balance among female engineers in the Malaysian energy sector.

This paper provides a comprehensive analysis of content validity and the feedback received from expert reviewers during the pre-testing phase. Pre-testing before actual data collection is crucial. By gathering responses and feedback during this stage, potential issues can be identified and addressed. Additionally, pre-testing helps to verify the relevance and clarity of the constructs. In this study, the authors sought from both academics and industry feedback professionals. The comments received were then analyzed using the content validity index (CVI) to assess the level of agreement among the panelists. Based on the comments, some modifications were made, and the instrument was ready for the next step. Therefore, this paper is organized as follows: introduction, research methodology, research instrument, survey instrument development, and conclusion.

2. Research Methodology

This study employed a quantitative method and cross-sectional survey design to acquire data to address the research questions. The cross-sectional survey design offers researchers a concise snapshot of outcomes. This method typically utilizes a survey technique that is cost-effective and efficient in gathering data within a short timeframe. Furthermore, it is a formal method used to measure relationships, analyze cause and effect, and understand the interactions between variables [9].

The study utilized stratified sampling techniques, which are a type of probability sampling method. According to Hayes [11], stratified random sampling allows researchers to obtain the best sample representing the entirety of the studied population. In addition, the snowball sampling method was also used in this study. In particular, the primary unit of analysis for this study involved female engineers working in various energy companies in Malaysia, such as those in the oil and gas, nuclear power, and utility sectors. The target respondents for this research were female engineers employed in Malaysian public listed companies within the energy industry. The scope of the study was restricted to female engineers within this sector, irrespective of their rank, position, or marital status.

According to the Board of Engineers (BOE), the total number of graduate engineers in Malaysia is 177,334, with female engineers making up 29.08% of this total, which is equivalent to 51,568 female engineers. However, the total population in the energy sector remains unknown. Thus, the G*Power software

was used to calculate the sample size, and the minimum number of samples required for the study was 98.

The collected data were analyzed using Statistical Package for the Social Sciences (SPSS) Version 26.0 and SmartPLS for structural equation modeling (SEM). To conduct basic analysis, such as descriptive statistics and reliability tests for the pilot study, SPSS was utilized. Additionally, SmartPLS for SEM was employed to test the measurement model, analyze the structural model, and measure the moderating variables for this study.

3. Research Instruments

The survey comprised 72 items utilizing a Likert scale ranging from 1 to 5, with 1 indicating strongly disagree, 2 for disagree, 3 for neutral, 4 for agree, and 5 for strongly agree. The questionnaire was structured into two sections. The first section focused on demographics, including age, ethnicity, marital status, highest level of education, job position (field engineer/non-field engineer), company orientation (oil & gas, power & utilities, service & equipment), and years of service. The second section delved into inquiries regarding female empowerment, MTU, managerial support, and work-life balance.

4. Survey Instrument Development

Although there are many variations in the development of the research instruments, for this study, a five-phase model for the development of the questionnaire was followed, as shown in Fig. 1.

Phase 1	Review of Literature
\ /	
Phase 2	Operational definition of the construct and development of items
Phase 3	Content validation by experts
\ /	
Phase 4	Item analysis and preparation for final draft
\ /	
Phase 5	• Pilot study
\sim	

Fig. 1 5-phase development of the research instrument [14]

4.1. Phase 1

During Phase 1, literature review was conducted to explore the evolution of research skills development. This involved critically analyzing various scholarly works to identify constructs essential for effective conduct. In the realm of women's research empowerment, various frameworks have been identified for measuring progress and impact, such as Moser's framework, the Harvard analytical framework, Longwe's women empowerment framework, and the survey-based women's empowerment index (SWPER). However, many of them have been developed to measure women's empowerment in community

Sham et al. Impact of Women's Empowerment, Mobile Technology Usage, and Managerial Support on Work-Life Balance among Female Engineers: Content Validation, Vol. 51 No. 5 May 2024 144

contexts. After comparing and analyzing the identified constructs. five constructs from Longwe's empowerment framework (WEF) were selected for this study and revised to align with the organizational context. These constructs were utilized in the study and are operationally defined in Table 1.

Variables	Dimensions and Operational Definitions
Women	Welfare encompasses the fundamental needs
empowerment	of women and pertains to their material well-
	being in comparison to men. In the realm of
	employed women, welfare denotes the
	support provided by employers in the
	workplace, such as childcare services,
	maternity leave, protection from sexual
	harassment, and flexible work schedules.
	Access
	It is imperative that women have equal
	access to resources and benefits in the
	workplace. This includes access to training
	and career development opportunities,
	information and communications technology
	(ICT), fair treatment in job promotions, and
	opportunities for furthering their education.
	Conscientization entails recognizing the
	disparities between genders and advocating
	equitable gender relations, free from bias. It
	also involves women being acutely aware of
	any discrimination or unequal treatment they
	may face in the workplace. Consequently, it
	necessitates immediate measures to bridge
	the gender gap and diminish gender
	inequalities.
	Participation
	Women's opportunity to engage in
	discussions and decision-making within
	organizations, free from barriers such as
	cultural inequality. Women voice their
	opinions during meetings, contribute to
	decision-making, participate in program and

challenging tasks. Control gives women the freedom to decide on their lives, careers, and families while playing an active role in the development of the nation. In an organization, control allows women to express their opinions, control their workload, and have the freedom to conduct work with minimal constraints. MTU refers to the use of portable communications and computing devices with Internet access, such as smartphones, tablets, and laptops. Also refers to the use of mobile devices connected by wireless technology, which enables users to share voice, data, and mobile applications (apps). Managerial support is a shared responsibility Managerial between employers and employees, aimed at assisting employees in overcoming challenges both within and outside of the workplace. This support extends beyond formal work-related matters to encompass

MTU

support

policy planning, and collaborate with men on

informal emotional, motivational, and personal support. Work-life Achieving work-life balance entails the balance capacity to maintain a fulfilling personal, social, and family life while also dedicating oneself to full-time work commitments.

MTU refers to the utilization of portable devices with wireless connectivity that accompany the user wherever they go. Literature review found that MTU has various impacts, especially on working adults. Some studies found that MTU helps mitigate work- and non-work conflict, whereas other studies found that MTU leads to burnout and blurred boundaries between work and non-work, thus causing conflict in work-life balance. Thus, MTU is operationalized as described in Table 1.

In reviewing several studies on managerial support, it has been determined that such support encompasses formal (such as programs, policies, and organizational assistance) and informal (including mental, emotional, and motivational support) actions taken by employers toward their employees [15]. Hence, managerial support is a crucial aspect of the employer-employee relationship, encompassing a mutual commitment to promoting the well-being of employees.

Several studies have explored the concept of worklife balance, often equating it with work-family balance. However, based on the literature review, worklife balance is distinct from work-family balance. Work-family balance primarily focuses on the interplay between work and non-work responsibilities, while work-life balance encompasses a broader spectrum of non-work demands and activities, such as family, health, sports, travel, and more.

A crucial aspect of work-life balance is an individual's subjective perception of balance [16]. It is not simply a matter of balancing work and personal life, but rather the ability to enjoy personal, social, and family life while maintaining a full-time job. In this study, we operationalize work-life balance as the capacity to achieve this harmony and fulfillment in all aspects of life while pursuing a career.

4.2. Phase 2

Phase 2 of the study involved the development of instruments and the establishment of operational definitions for the constructs. The questionnaire utilized scales adapted from various sources, with the exception of the women empowerment scale. The Longwe empowerment framework, as adapted by Syahirah et al. [15], was employed for the women empowerment scale, with modifications made to the items. This is because the original version from Longwe was more focused on the empowerment of women in social development rather than in organizational settings. Various documents, including Women Policy the National 2009, Women Development Action Plan (WDAP) 2009, TalentCorp reports, and relevant studies on women empowerment in organizational settings, were reviewed and incorporated to enhance the empowerment scale. The original scale consists of 31 items, whereas the proposed scale comprises 37 items. However, some items may be dropped or merged during validation.

For MTU, the original scale by Duxbury and Smart [8] was adapted for this study. The scale consists of 8 items related to the advantages of MTU. The scale for managerial support was originally adopted from Anchour et al. [15], which comprises 13 items. For work-life balance, the original scale of 4 items from Brought et al. [16] was adopted. Table 1 presents the operational definitions and item development.

Table 2 Items (Developed by the authors)

Table 2 Items (Developed by the aut)	Sources
Women empowerment	Bources
Welfare	<u> </u>
1. I can choose a flexible working time	[17, 18]
schedule.	[17, 10]
2. All meetings are usually held during work	
hours.	
3. Outstation work is usually carried out after	
working hours.	
4. I am satisfied with the current maternity	
leave duration.	
5. Sexual harassment has never occurred in my	
workplace (verbally or physically).	
6. My organization provides incentives for	
childcare, such as childcare centers.	
7. My organization provides family care leave.	
8. My organization has special parking for	
pregnant women.	
9. A nursing room is available at my	
workplace.	
Access	
1. I have always been able to use technology	[17, 19]
facilities while doing tasks.	
2. The opportunity to pursue higher education	
is offered to me.	
3. I often get the opportunity to undergo	
training for my career development.	
4. I always receive clear instructions and	
information for performing my tasks.	
5. I have consistently been afforded equal	
opportunities for promotions regardless of	
gender.	
6. I have access to being promoted to a	
leadership position.	
7. I believe that my male colleague has greater	
opportunities for career development.	
8. I have the opportunity to work on-site and	
tackle challenging tasks.	
9. I have been given the opportunity to lead a	
project in my organization.	
Conscientisation	
1. I believe that women should have equal	[17, 20, 21]
opportunities to hold high-ranking positions	
alongside men.	
2. I believe that it is important for men to be	
involved in balancing career and family	
responsibilities alongside women.	
3. I believe that men should participate in family affairs, rather than solely concentrating	
family affairs, rather than solely concentrating	
on their careers.	
4. I believe that women have the same ability to make rational decisions as men.	
5. I believe women can compete competitively with men.	
with men.	

6. I think that today, being a full-time housewife is no longer the best option for women. 7. I believe that men are better at making decisions. 8. I am aware that my superiors and colleagues always doubt my skills and ability to perform heavy tasks. 1. I have never felt excluded during meetings. [17, 21, 22] 2. I often reach decisions through cooperation with colleagues and superiors. 3. I can always collaborate with colleagues and superiors. 4. There is a channel through which I can express my opinion to higher authorities to improve procedures and policies in the workplace. 5. I always receive guidance and advice on career development from my superiors. 1. All opinions shared by female engineers are [17, 22, 23]valued and respected. 2. I am free to perform tasks in my field of work without any hindrance. 3. I can control my workload and working hours. 4. There is rarely a domination and subordination relationship between men and women within the scope of my work. 5. I can make decisions regarding my field of work without any obstacles. 6. My superiors trust me to lead projects without any doubt. With MTU for work and non-work: [8] 1. I am more efficient and productive at work. 2. I can manage my time more effectively. 3. I have more flexibility and freedom with respect to when and where I work. 4. I can reach people, and people can reach me when I am in transit/traveling/offsite. 5. It is easier to get work done outside "normal" working hours. 6. My family can get in touch with me during my working hours. 7. I can work from home. 8. I can work from home in an emergency (i.e., sick kids). 9. It helps me with my work-life balance. 1. My supervisor is supportive when family [16] problems arise. 2. My supervisor allows for flexibility in my work arrangements to enable me to handle my family responsibilities. 3. My supervisor provides advice on how to handle my work and family responsibilities. 4. In the event of a conflict, managers understand when employees must put their family first. 5. In this organization, employees can easily balance their work and family lives. 6. My supervisor understands that I must meet family responsibilities and those related to my iob. 7. In this organization, it is generally acceptable to talk about one's family at work. 8. Managers in this organization are sympathetic to the childcare responsibilities of their employees. 9. This organization supports employees who want to relocate to less demanding jobs for family reasons.

Sham et al. Impact of Women's Empowerment, Mobile Technology Usage, and Managerial Support on Work-Life Balance among Female Engineers: Content Validation, Vol. 51 No. 5 May 2024

1	1	1	

10. In this organization, employees are
encouraged to strike a balance between work
and family life.
11. The management generally encourages
department heads to be sensitive to employees'
family and personal concerns.
12. Overall, managers within this organization
are highly accommodating when it comes to
addressing family-related needs.
13. This organization encourages employees to
set limits on where work stops and home life
begins.
1. I currently maintain a healthy balance [15]
between my work commitments and personal
activities.
2. I have difficulty balancing my work and
non-work activities.
3. I feel that the balance between my work
demands and non-work activities is currently
about right.
4. Overall, I believe that my work and non-
work life are balanced.

4.3. Phase 3

During Phase 3, the items go through a content validity phase, which is also known as a pre-test. Ensuring content validity is crucial for validating the construct in terms of its wording, format, clarity, and relevance. The questionnaire draft was then sent to seven experts for content validation; all reviewers were academicians and industrial experts. The reviewers selected based on their expertise were and qualifications in the field. They were asked to rate the relevance of the instrument and its potential to represent each construct. They must also ensure that all items are clear to the respondents. The content validity of the instrument was assessed by analyzing the CVI values, which measured the level of agreement among the panelists [13]. For the CVI, the panel of experts was asked to rate each scale item's relevance to the underlying construct. A 4-point scale was used to avoid a neutral point. The four points used for item rating were 1 - not relevant, 2 - somewhat relevant, 3 - quite relevant, and 4 - highly relevant. For each item, the CVI was computed as the number of experts giving a rating of 3 or 4, divided by the total number of experts. The expert panel rating by seven or more members resulted in a CVI exceeding 78% (0.78), indicating a high level of agreement and value [12]. This meant that if a significant majority of the panel's opinions agreed, items were considered relevant to the concepts investigated. Meanwhile, a CVI score below 78% indicates that the items on the instrument do not sufficiently cover the thematic domains explored. This concerns regarding objectivity raises and appropriateness [12]. In this study, the CVI of each reviewer's rating was calculated. The results ranged from 1.00 to 0.86, indicating that the majority of the items were deemed relevant and appropriate for measuring the construct. The CVIs calculated for each item are shown in Table 3.

Table 3 CVIs	(Developed by the au	thors)
No. of items	No. of agreements	CVI
Welfare	~	
Item 1	6	0.86
Item 2 Item 3	6	0.86
Item 3 Item 4	6 6	$0.86 \\ 0.86$
Item 5	6	0.86
Item 6	6	0.86
Item 7	6	0.86
Item 8	6	0.86
Item 9	6	0.86
Access		
Item 1	7	1.00
Item 2	7	1.00
Item 3	7	1.00
Item 4 Item 5	7 6	1.00 0.86
Item 6	7	1.00
Item 7	6	0.86
Item 8	7	1.00
Item 9	7	1.00
Conscientisat		
Item 1	6	0.86
Item 2	6	0.86
Item 3	6	0.86
Item 4	6	0.86
Item 5	6	0.86
Item 6	6	0.86
Item 7	6	0.86
Item 8 Participation	7	1.00
Item 1	7	1.00
Item 2	6	0.86
Item 3	6	0.86
Item 4	7	1.00
Item 5	6	0.86
Control		
Item 1	6	0.86
Item 2	7	1.00
Item 3	6	0.86
Item 4	5	0.86
Item 5	7	1.00
Item 6 MTU	6	0.86
Item 1	6	0.86
Item 2	6	0.86
Item 3	6	0.86
Item 4	6	0.86
Item 5	6	0.86
Item 6	6	0.86
Item 7	6	0.86
Item 8	6	0.86
Item 9	6	0.86
Managerial S		0.01
Item 1	6	0.86
Item 2 Item 3	6	0.86
Item 3 Item 4	6 6	$0.86 \\ 0.86$
Item 5	6	0.86
Item 6	6	0.86
Item 7	6	0.86
Item 8	6	0.86
Item 9	6	0.86
Item 10	6	0.86
Item 11	6	0.86
Item 12	6	0.86
Item 13	6	0.86

Continuation of Table 3		
Work-Life	e Balance	
Item 1	6	0.86
Item 2	6	0.86
Item 3	6	0.86
Item 4	6	0.86

Table 4 summarizes the comments for each variable. Table 5 presents the general comments received from the reviewers.

Table 4 Items (Developed by the authors)

Variables	Summary of the	Action
	Comments	
Women empowerment	 The majority of the items are relevant. Some are double-barrel items. 	- For double-barrel items, for example, Item 2 under participation "I often reach decisions through cooperation with colleagues and superiors." The word <i>colleagues</i> will be omitted.
Managerial support	- All items are relevant; however, there are too many items.	- The items cannot be reduced because they are relevant to the study and to answering research questions.
MTU	- Clarify what MTU means	- We will put the description at the construct.
Work-life balance	 The majority of items are clear and relevant. Can add more items to this section Some items combine negative and positive 	 Increasing the number of items on the questionnaire will result in a longer survey, leading to decreased respondent engagement and participation. The sentence will be restructured into positive sentences.
	wording.	1

Table 5 General comments on the questionnaire (Developed by the	
authors)	

Reviewers	Comments
Reviewer A	Some constructs or variables are not well
	balanced in terms of the number of items to
	measure. Having too many items in your survey
	can discourage respondents from participating.
	Insufficient items may lead to reliability and
	validity concerns in the future, particularly when
	certain items must be eliminated due to low
	loading factors.
Reviewer B	A good attempt to develop the instrument. Items
	are clear and relevant. A pilot study will allow
	you to gain more insights.
Reviewer C	Overall the questionnaire is well equipped with
	more relevant items. I recommend minor
	corrections in sections A and B if they are
	relevant. Further, I suggest using variable items
	from reputable journals such as Emerald and
	Elsevier.
Reviewer D	It is recommended to provide a clear explanation
	of MTU and each variable to ensure that

	respondents have a thorough understanding of the
	expectations for the items. Attempt to identify
	which item is more relevant to answering your
	RQs. Hair et al. [10] suggested that even a single
	item can effectively represent a construct;
	however, a construct consisting of three items
	may offer a more reliable representation.
Reviewer E	The items, length, and relevancy are acceptable.
	Consider adding a few more questions to the
	work-life balance section.
Reviewer F	All the items are relevant to the industry. It is
	recommended to make amendments to the
	demographic section by updating the
	rank/position, years of service, job mode, and
	other relevant information commented on.
Reviewer G	The items are pertinent to the industry and are
	straightforward.

4.4. Phase 4

At this phase, the reviewers' comments were reviewed and analyzed. Amendments and adjustments were made according to the comments. For the construct under women empowerment, which is conscientization for Item 6, the sentence structure was modified to be less offensive, as noted by the reviewer. The sentence "I think that today, being a full-time housewife is no longer the best option for women" was changed to "I think that nowadays, women should have their own income." Next, Participation Items 2, 3, and 8 were restructured due to the double-barrel sentence. The word "superior" and "colleagues" were omitted, depending on the suitability of the sentences. In addition, for MTU, the description already put in the question to represent the meaning of MTU. Finally, for work-life balance, the sentences for Item 2 were revised to convey a positive message. The sentence "I have difficulty balancing my work and non-work activities" was changed to "I have no problem in balancing my work and non-work activities." Therefore, the total number of items was 72, including demographic items. The revised items are presented in Table 6.

Table 6 Revised items (Developed by the authors)

	evised items (Developed by the authors)
Variables	Items
Women	Welfare
Empowerment	1. Childcare centers are available at my
	workplace.
	2. I can choose a flexible working time
	schedule.
	3. All meetings are usually held during work
	hours.
	4. Outstation work is usually carried out after
	working hours.
	5. I am satisfied with the current maternity
	leave duration.
	6. Sexual harassment has never occurred in
	my workplace (verbally or physically).
	7. My organization provides incentives for
	childcare, such as childcare centers.
	8. My organization provides family care
	leave.
	9. My organization has special parking for
	pregnant women.

10. A nursing room is available at my	Technology	with internet connection) for work and non-
workplace.	Usage	work:
Access		1. I am more efficient and productive at
1. I have always been able to use technology		work.
facilities while doing tasks.		2. I can manage my work time more effectively.
2. The opportunity to pursue higher education is offered to me.		3. I have more flexibility and freedom with
3. I often get the opportunity to undergo		respect to when and where I work.
training for my career development.		4. I can reach people, and people can reach
4. I always receive clear instructions and		me when I am in transit/traveling/offsite.
information for performing my tasks.		5. It is easier to get work done outside
5. I have consistently been afforded equal		"normal" working hours.
opportunities for promotions, regardless of gender.		6. My family (husband, parents, siblings, ar children) can get in touch with me during m
6. I have access to being promoted to a		working hours.
leadership position.		7. I can work from home.
7. I believe that my male colleague has		8. I can work from home in an emergency
greater opportunities for career development.		(i.e., sick kids).
8. I get opportunities to work on-site and		9. It helps me with my work-life balance.
conduct challenging tasks.	Managerial	1. My supervisor is supportive when family
9. I have been given the opportunity to lead a	Support	problems arise. 2. My supervisor allows for flexibility in m
project in my organization. Conscientisation		work arrangements to enable me to handle
1. I believe that women should have equal		my family responsibilities.
opportunities to hold high-ranking positions		3. My supervisor provides advice on how to
alongside men.		handle my work and family responsibilities
2. I believe that it is important for men to be		4. In the event of a conflict, managers
involved in balancing career and family		understand when employees must put their
responsibilities alongside women. 3. I believe that men should participate in		family first. 5. In this organization, employees can easily
family matters, rather than solely		balance work and family lives.
concentrating on their careers.		6. My supervisor understands that I must
4. I believe that women have the same ability		meet family responsibilities and those related
to make rational decisions as men.		to my job.
5. I believe women can compete		7. In this organization, it is generally
competitively with men.		acceptable to talk about one's family at wor
6. I think that nowadays, women should have their own income.		 Managers in this organization are sympathetic to the childcare responsibilities
7. I believe that men are better at making		of their employees.
decisions.		9. This organization supports employees wh
8. I am aware that my superiors always doubt		want to relocate to less demanding jobs for
my skills and ability to perform heavy tasks.		family reasons.
Participation		10. In this organization, employees are
1. I have never felt excluded during		encouraged to strike a balance between wor
meetings. 2. I often reach decisions through		and family life. 11. The management generally encourages
cooperation with superiors.		department heads to be sensitive to
3. I can always collaborate with my		employees' family and personal concerns.
colleagues.		12. Overall, managers within this
4. There is a channel through which I can		organization are highly accommodating wh
express my opinion to higher authorities to		it comes to addressing family-related needs
improve procedures and policies in the		13. This organization encourages employee
workplace.		to set limits on where work stops and home life begins.
5. I always receive guidance and advice on career development from my superiors.	Work-Life	1. I currently maintain a healthy balance
Control	Balance	between my work commitments and person
1. Opinions shared by female engineers are		activities.
highly valued and respected.		2. I have no problem balancing my work an
2. I am free to perform tasks in my field of		non-work activities.
work without any hindrance.		3. I feel that the balance between my work
3. I can control my workload and working		demands and non-work activities is currentl about right.
hours. 4. There is rarely a domination and		4. Overall, I believe that my work and non-
subordination relationship between men and		work life are balanced.
women within the scope of my work.		
5. I can make decisions regarding my field of	4.5. Phase 5	
work without any obstacles.		study was conducted to examine
6. My superiors trust me to lead projects	-	study was conducted to examine
without any doubt.	renability of	the instrument produced during the fi

were selected from the total target population. During this phase, the data collected from the pilot test were analyzed using SPSS to assess its reliability by calculating Cronbach's alpha. This information was crucial in enhancing the instrument before it is distributed to a larger sample. It was imperative that the new or modified instrument undergoes re-evaluation based on the findings of the pilot study.

5. Conclusion

In conclusion, this study is currently in the midst of pre-testing, and the method of expert review is utilized to validate the content of the research instrument. To ensure the questionnaire is suitable for the specific industry studied, it is imperative that feedback be sought from academic and industry experts. Their input will help tailor the questionnaire to the context and industrial setting. To ensure the effectiveness of the adopt and adapt method, it is imperative that the questionnaire undergo validation by an expert prior to distribution to respondents. This study is a good fit for the CVI approach because it ensures that the construct is relevant and clear. Fruitful comments are gathered from academics and professionals in the industry. By guaranteeing the validity and reliability of the research findings, the use of the CVI in analyzing the content validation of female empowerment, MTU, managerial support, and work-life balance among female engineers makes a significant contribution to the academic field. By methodically assessing the content's relevance, clarity, and comprehensiveness within these crucial domains, this methodological approach strengthens the study's credibility and makes it easier for related fields to make evidence-based decisions.

According to the study, the authors suggest that researchers prioritize the thorough validation of their content through the systematic application of CVI before conducting a pilot study. This recommendation stems from the recognition of CVI's pivotal role in ensuring the reliability and validity of research instruments and materials. By rigorously employing CVI, researchers can discover the relevance, clarity, and appropriateness of content elements, thereby laying a strong foundation for subsequent phases of the study. Additionally, integrating CVI into the pre-pilot phase enables researchers to identify and rectify potential content-related issues early in the research process, thereby minimizing the risk of biased or erroneous findings during data collection and analysis. Embracing CVI as a preliminary step before conducting pilot studies enables researchers to carry out methodologically rigorous investigations that produce credible and actionable insights. This contributes to the advancement of knowledge within their respective fields as it provides validation from academic experts and industry professionals.

References

[1] UNITED NATIONS EDUCATIONAL, SCIENTIFIC AND CULTURAL ORGANIZATION. *Women still a minority in engineering and computer science*, 2017.

[2] DEPARTMENT OF STATISTICS MALAYSIA. *Current Population Estimates, Malaysia, 2018-2019, 2020.* <u>https://www.dosm.gov.my/v1/index.php?r=column/cthemeB</u> <u>yCat&cat=155&bul_id=aWJZRkJ4UEdKcUZpT2tVT090Sn</u> <u>pyd209&menu</u>

[3] ISMAIL M., & IBRAHIM M. Barriers to career progression faced by women: Evidence from a Malaysian multinational oil company. *Gender in Management: An International Journal*, 2008, 23(1): 51-66. https://doi.org/10.1108/17542410810849123

[4] ALI K. K. The role of Malay women in the Malaysian workforce and its impact on the consciousness of ethics and integrity. *Global Business and Management Research: An International Journal*, 2014, 6(4): 324–333. http://gbmrjournal.com/pdf/vol.%206%20no.%204/v6n4-9.pdf

[5] HUO M. L., & BOXALL P. Lean production and the well-being of the frontline manager: the job demands–resources model as a diagnostic tool in Chinese manufacturing. *Asia Pacific Journal of Human Resources*, 2017, 55(3): 280-297. <u>https://doi.org/10.1111/1744-</u>7941.12152

[6] KUMAR A. How technology is shaping Malaysia's economy, 2019.

https://www.computerweekly.com/news/252462116/Howtechnology-is-shaping-Malaysias-economy

[7] WANG X., GAO L., and LIN Z. Help or harm? The effects of ICTs usage on work–life balance. *Journal of Managerial Psychology*, 2019, 34(8): 533–545. https://doi.org/10.1108/jmp-02-2019-0093

[8] DUXBURY L., & SMART R. The "Myth of Separate Worlds": An Exploration of How Mobile Technology has Redefined Work-Life Balance. In: KAISER S., RINGLSTETTER M., EIKHOF D., and PINA E CUNHA M. (eds.) *Creating Balance?* Springer, Berlin, Heidelberg, 2011: 269–284. <u>https://doi.org/10.1007/978-3-642-16199-5</u> 15

[9] CRESWELL J. W. *Research Design: Qualitative, Quantitative, and Mixed Methods Approaches.* 3rd ed. Sage Publications, Thousand Oaks, California, 2009. https://www.ascdegreecollege.ac.in/wp-

content/uploads/2020/12/Research-Design -Qualitative-Quantitative-and-Mixed-Methods-Approaches-....pdf

[10] HAIR J. F., BLACK W. C., BABIN B. J., and ANDERSON R. E. *Multivariate data analysis*. 7th ed. Pearson, Harlow, 2014.

[11] HAYES A. How Stratified Random Sampling Works, With Examples. *Investopedia*, 2024. <u>https://www.investopedia.com/terms/stratified_random_sam</u> pling.asp

[12] SHROTRYIA V. K., & DHANDA U. Content validity of assessment instrument for employee engagement. *Sage Open*, 2019, 9(1).

https://doi.org/10.1177/2158244018821751

[13] MASUWAI A. M., TAJUDIN N. M., and SAAD N. S. Evaluating the face and content validity of a Teaching and Learning Guiding Principles Instrument (TLGPI): A perspective study of Malaysian teacher educators. *Geografia: Malaysian Journal of Society and Space*, 2016,

Sham et al. Impact of Women's Empowerment, Mobile Technology Usage, and Managerial Support on Work-Life Balance among Female Engineers: Content Validation, Vol. 51 No. 5 May 2024

150	Engineers: Content Vandation, Vol. 51 110. 5 May 2021
12(3): 11–21.	[1]联合国教育、科学及文化组织。2017年,女性在工程
https://ejournal.ukm.my/gmjss/article/view/17549 [14] MEERAH T. S. M., OSMAN K., ZAKARIA E.,	和计算机科学领域仍占少数。
IKHSAN Z. H., KRISH P., LIAN D. K. C., and MAHMOD	[2] 马来西亚统计局。马来西亚当前人口估计,2018-
D. Developing an instrument to measure research skills.	
Procedia - Social and Behavioral Sciences, 2012, 60: 630-	2019年,2020年。https://www.dosm.gov.my/v1/index.php
636. <u>https://doi.org/10.1016/j.sbspro.2012.09.434</u> [15] ACHOUR M., BINTI ABDUL KHALIL S., BINTI	?r=column/cthemeByCat&cat=155&bul_id=aWJZRkJ4UEd
AHMAD B., MOHD NOR M. R., and ZULKIFLI BIN	KcUZpT2tVT090Snpydz09&menu
MOHD YUSOFF M. Y. Management and supervisory	[3] ISMAIL M. 和 IBRAHIM M.
support as a moderator of work-family demands and	女性面临的职业发展障碍:来自马来西亚跨国石油公司
women's well-being: A case study of Muslim female	的证据。管理中的性别:国际期刊,2008年,23(1):51-
academicians in Malaysia. <i>Humanomics</i> , 2017, 33(3): 335-	
356. <u>https://doi.org/10.1108/H-02-2017-0024</u> [16] BROUGH P., TIMMS C., O'DRISCOLL M. P.,	66。https://doi.org/10.1108/17542410810849123
KALLIATH T., SIU O. L., SIT C., and LO D. Work–life	[4] ALI K. K.
balance: A longitudinal evaluation of a new measure across	马来女性在马来西亚劳动力中的角色及其对道德和诚信
Australia and New Zealand workers. The International	意识的影响。全球商业与管理研究:国际期刊,2014年
Journal of Human Resource Management, 2014, 25(19): 2724-2744. https://doi.org/10.1080/09585192.2014.899262	, 6(4) : 324–
[17] SYAHIRAH S., & HUSSAIN N. A gender quota policy	333。http://gbmrjournal.com/pdf/vol.%206%20no.%204/v6
implementation and women empowerment in the Malaysian	n4-9.pdf
public sector. Australian Journal of Sustainable Business	[5] HUO M. L., & BOXALL P.
<i>and Society</i> , 2016, 2(1): 59-68. <u>https://www.researchgate.net/profile/Sharifah-Syahirah-</u>	精益生产和一线经理的福祉:工作需求-
Ss/publication/303839821 A GENDER QUOTA POLICY	
IMPLEMENTATION_AND_WOMEN_EMPOWERMEN	资源模型作为中国制造业的诊断工具。亚太人力资源杂
T_IN_THE_MALAYSIAN_PUBLIC_SECTOR/links/57576	志,2017年,55(3):280-
<u>c7e08ae04a1b6b692ce/A-GENDER-QUOTA-POLICY-</u>	297。https://doi.org/10.1111/1744-7941.12152
IMPLEMENTATION-AND-WOMEN-EMPOWERMENT- IN-THE-MALAYSIAN-PUBLIC-SECTOR.pdf	[6] KUMAR A.
[18] TALENTCORP. Work-Life Practices: Future-Proof	科技如何塑造马来西亚经济,2019年。https://www.comp
Your Workplace.	uterweekly.com/news/252462116/How-technology-is-
https://www.talentcorp.com.my/initiatives/work-life-	shaping-Malaysias-economy
practices	[7] WANG X.、GAO L. 和 LIN Z.
[19] SARKAR M., TYTLER R., and PALMER S.	
Participation of women in Engineering: Challenges and productive interventions. Deakin University, 2014.	帮助还是伤害?信息和通信技术使用对工作与生活平衡
https://www.originfoundationknowledgehub.org.au/cms_upl	的影响。管理心理学杂志,2019年,34(8):533-
oads/docs/participation-of-women-in-engineering.pdf	545。https://doi.org/10.1108/jmp-02-2019-0093
[20] MADIHIE A., & SIMAN R. A. Issues occurrence of	[8] DUXBURY L. 和 SMART R.
career success among female engineers. <i>Journal of Cognitive</i> <i>Sciences and Human Development</i> , 2016, 2(1): 24-36.	
https://doi.org/10.33736/jcshd.359	"分离世界的神话":探索移动技术如何重新定义工作与 生活的现象,引点,KANGED
[21] SMITH A. E., & DENGIZ B. Women in engineering in	生活的平衡。引自:KAISER S.、RINGLSTETTER
Turkey – a large scale quantitative and qualitative	M.、EIKHOF D. 和 PINA E CUNHA
examination. <i>European Journal of Engineering Education</i> , 2010, 35(1): 45-57.	M.(编)创造平衡?施普林格,柏林,海德堡,2011年
https://doi.org/10.1080/03043790903406345	: 269–284。 https://doi.org/10.1007/978-3-642-16199-5_15
[22] SUBRI U. S. A review of job challenges factors for	
women engineer. International Journal of Academic	
Research in Business and Social Sciences, 2018, 8(9): 1450-	研究设计:定性、定量和混合方法。第3版。贤者出版社
1455. <u>https://doi.org/10.6007/ijarbss/v8-i9/4834</u>	,加利福尼亚州千橡市,2009年。https://www.ascdegree
[23] HUIS M. A., HANSEN N., OTTEN S., and LENSINK R. A three-dimensional model of women's empowerment:	college.ac.in/wp-content/uploads/2020/12/Research-
Implications in the field of microfinance and future	DesignQualitative-Quantitative-and-Mixed-Methods-
directions. Frontiers in Psychology, 2017, 8: 283877.	Approachespdf
https:///doi.org/10.3389/fpsyg.2017.01678	
	[10] HAIR J. F., BLACK W. C., BABIN B. J. 和
	ANDERSON R. E.
**.	
参考文:	ANDERSON R. E.

https://www.investopedia.com/terms/stratified_random_sa mpling.asp K. 和 [12] SHROTRYIA V. DHANDA U. 员工敬业度评估工具的内容效度。圣人公开赛,2019年 , 9(1)。 https://doi.org/10.1177/2158244018821751 [13] MASUWAI A. M.、TAJUDIN N. M. 和 SAAD N. S. 评估教学和学习指导原则工具(特发性肺纤维化)的表面 和内容效度:对马来西亚教师教育者的一项透视研究。 地理学:马来西亚社会与空间杂志,2016年,12(3):11-21. https://ejournal.ukm.my/gmjss/article/view/17549 [14] MEERAH T. S. M., OSMAN K., ZAKARIA E.、IKHSAN Z. H.、KRISH P.、LIAN D. K. C. 和 MAHMOD D. 开发一种测量研究技能的工具。普罗塞迪亚-社会与行为科学,2012年,60:630-636。https://doi.org/10.1016/j.sbspro.2012.09.434 [15] ACHOUR M., BINTI ABDUL KHALIL S., BINTI AHMAD B.、MOHD NOR M. R. 和 ZULKIFLI BIN MOHD YUSOFF M. Y. 管理和监督支持作为工作家庭需求和女性福祉的调节因 素:马来西亚穆斯林女学者案例研究。人体工程学,201 7, 33(3): 335-356。 https://doi.org/10.1108/H-02-2017-0024 [16] BROUGH P., TIMMS C., O'DRISCOLL M. P.、KALLIATH T.、SIU O. L.、SIT C. 和 LO D. 工作与生活平衡:对澳大利亚和新西兰工人新衡量标准 的纵向评估。《国际人力资源管理杂志》,2014年,25(19): 2724-2744。https://doi.org/10.1080/09585192.2014.899262 [17] **SYAHIRAH** S. 和 HUSSAIN N. 马来西亚公共部门的性别配额政策实施和妇女赋权。 « 澳大利亚可持续商业与社会杂志》,2016年,2(1):59-68。 https://www.researchgate.net/profile/Sharifah-Syahirah-Ss/publication/303839821_A_GENDER_QUOTA_POLICY _IMPLEMENTATION_AND_WOMEN_EMPOWERMEN T_IN_THE_MALAYSIAN_PUBLIC_SECTOR/links/57576 c7e08ae04a1b6b692ce/A-GENDER-QUOTA-POLICY-IMPLEMENTATION-AND-WOMEN-EMPOWERMENT-IN-THE-MALAYSIAN-PUBLIC-SECTOR.pdf [18] 人才公司. 工作与生活实践:为您的工作场所做好未来准备。https:/ /www.talentcorp.com.my/initiatives/work-life-practices [19] SARKAR M.、TYTLER R. 和 PALMER S. 女性参与工程:挑战和有效干预。迪肯大学,2014年。h ttps://www.originfoundationknowledgehub.org.au/cms uplo

ads/docs/participation-of-women-in-engineering.pdf

和 SIMAN [20] MADIHIE A. R. A. 女性工程师职业成功问题。认知科学与人类发展杂志,2 016年,2(1):24-36。https://doi.org/10.33736/jcshd.359 [21] SMITH A. E. 和 DENGIZ B. 土耳其工程界女性 大规模定量和定性考察。《欧洲工程教育杂志》,2010 年,35(1):45-57。https://doi.org/10.1080/03043790903406345 **SUBRI** [22] U. S. 女性工程师就业挑战因素综述。《国际商业与社会科学 学术研究杂志》,2018年,8(9):1450-1455。https://doi.org/10.6007/ijarbss/v8-i9/4834 [23] HUIS M. A.、HANSEN N.、OTTEN S. 和 LENSINK R. 女性赋权的三维模型:对小额信贷领域的影响和未来方

向。心理学前沿,2017,8:283877。https:///doi.org/10.3 389/fpsyg.2017.01678



Multidisciplinary

Multidisciplinary

#79/171

View CiteScore methodology > CiteScore FAQ > Add CiteScore to your site \mathscr{S}

54th

Source details

Hunan Daxue Xuebao/Journal of Hunan University Natural Sciences Years currently covered by Scopus: from 1992 to 1993, 1996, from 2001 to 2024 Publisher: Hunan University	CiteScore 2023 1.3	0		
ISSN: 1674-2974 Subject area: Multidisciplinary	sjr 2023 0.248	0		
Source type: Journal				
View all documents > Set document alert Save to source list	SNIP 2023 0.503	(i)		
CiteScore CiteScore rank & trend Scopus content coverage CiteScore 2023 CiteScoreTracker 2024 ①				
1 3 = $\frac{1,230 \text{ Citations } 2020 - 2023}{1 2 - 2023}$				
955 Documents 2020 - 2023 $I \cdot Z = 864$ Documents to date				
Calculated on 05 May, 2024 Last updated on 05 August, 2024 • Updated monthly				
CiteScore rank 2023 🕤				
Category Rank Percentile				

Q

About Scopus

What is Scopus Content coverage Scopus blog Scopus API Privacy matters Language 日本語版を表示する 查看简体中文版本 查看繁體中文版本 Просмотр версии на русском языке Customer Service

Help Tutorials Contact us

ELSEVIER

Terms and conditions iangle Privacy policy in a structure policy in the second structure policy is the second structure policy of the second structure policy is the second structure policy of the second structure policy is the second structure policy of the second structure policy is the second structure policy of the second structure po

All content on this site: Copyright © 2024 Elsevier B.V. \neg , its licensors, and contributors. All rights are reserved, including those for text and data mining, Al training, and similar technologies. For all open access content, the Creative Commons licensing terms apply. We use cookies to help provide and enhance our service and tailor content.By continuing, you agree to the use of cookies \neg .

*R***ELX**[™]